

OMJ System Services and Safety Solutions (S4) Plan

Adapting to the “New Normal” for OMJ One-Stop Center Services



BCW | Workforce

Ohio
MEANS
Jobs.

Butler County
Clermont County
Warren County
A proud partner of the
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S4 Plan: Overview



Ohio Responsible
Restart + Operation
Restore (Background)



System Services



Safety Solutions



Challenges and Next
steps

Background

1. Governor DeWine's Opioid State of Emergency
2. Ohio's Color Code System
3. Responsible RestartOhio
4. Ohio's Operation RESTORE and Outreach & Re-Engagement Plan (State Marketing Event)
5. BCW|Workforce Area S4 Plan
 - a) Ensure adequate **Personal Protection Equipment** (PPE) is available for all staff and customers, throughout Ohio's use of the Public Health Advisory Alert System.
 - b) Ensure the **safety of *OhioMeansJobs*' customers, staff and system partners.**
 - c) Establish an agreed-upon **process to identify, engage, inform, triage and serve job seeker and employer customers**, whether onsite or online.



OMJ System Services



OMJ System Services: OhioMeansJobs (OMJ) Center Checklist

Checklists completed for each OMJ Center and submitted to the Ohio Office of Workforce Development (OWD)

#	Activity / Area	BCW Workforce System Services & Safety Solutions Plan			
		Level 1	Level 2	Level 3	Level 4
Services Delivery					
1. Center Services <i>This category offers guidelines in accordance with the Governor's "Responsible RestartOhio" Plan for Consumer, Retail Services and Entertainment.</i>					
	In-person service delivery				
	Customer/Staff screening				
	Orientations, workshops and hiring events				
Procedures					
2. Procedures <i>This category suggests procedures in accordance with the Governor's "Responsible RestartOhio" Plan for Consumer, Retail Services and Entertainment and the order</i>					
	Personal Protective Equipment (PPE)				
	COVID-19 cases				
	Limited Occupancy				
	Sanitation and Cleaning				
	Signage				
Staffing					
3. Staffing <i>This category suggests staffing practices in accordance with the</i>					
	Training				
	Personnel				
	Security				



OMJ System Services: Adapting to the “New Normal”

On-Site Services at an OMJ Center

- ✓ Job search assistance
- ✓ Resource Room
- ✓ Orientations + workshops
- ✓ Hiring Events
- ✓ Career advising
- ✓ WIOA and Aspire enrollments
- ✓ Limited access to onsite partner programs


Online Services at an OMJ Center

- ✓ Virtual appointments (Job Seekers, Youth, and Employers)
- ✓ Job search assistance
- ✓ Orientations + workshops
- ✓ Hiring Events
- ✓ Career advising
- ✓ WIOA and Aspire enrollments
- ✓ Access to all OMJ partners/programs

OMJ System Services: BCWorkforce.com and eBlasts







Ohio MEANS Jobs Butler County
Clermont County
Warren County
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We are following up since you have applied for or received unemployment, public, or community-based assistance.

If you are still searching for work, we will like to introduce you to the OhioMeansJobs One-Stop Centers.

JOB ASSISTANCE AND CAREER PLANNING SOLUTIONS
Through our OhioMeansJobs One-Stop Centers, the BCW|Workforce Area provides Employment and Career Improvement Services to the job seekers and businesses of Butler, Clermont and Warren County.

Tools and Resources to Help You Find a Job, Find a Better Job, Build a Career.

<p>Job Seeker Solutions Find a Job, Find a Better Job</p> <p><small>Job Search Assistance Career Fairs Workshops Resume Builder Interview Mastery Track Veteran Services</small></p> <p style="text-align: center; background-color: white; color: #0056b3; padding: 5px;">Find a Job</p>	<p>Career Improvement Solutions Education and Training Options</p> <p><small>Career Coaching Training Programs Occupation Assessment Budget Calculator ReEntry Resources</small></p> <p style="text-align: center; background-color: white; color: #00a651; padding: 5px;">Learn More</p>
<p>Youth/Emerging Workforce Solutions Prepare Youth for Employment</p> <p><small>Career Planning Apprenticeships Employment Programs School Finders Scholarship Search</small></p> <p style="text-align: center; background-color: white; color: #ff9900; padding: 5px;">Learn More</p>	<p>Ohio MEANS Jobs .com Successfully Connecting Employers and Job Seekers</p> <p style="background-color: #e91e63; color: white; padding: 10px; text-align: center; font-weight: bold; font-size: 1.2em;">Create an Account</p>

OMJ System Services:

Customer Screening for Virtual Appointments

Connect with a Career Advisor
Virtual Assistance Services Are Available

Contact Us



Virtual Assistance Services

Our virtual assistance services is just one of many ways we are making it easier to offer one-stop job center services in Ohio. Let us know how we may assist you.

Type of Request Email Request
 Virtual Appointment

Full Name
First Name Last Name

Email
example@example.com

Phone Number (Just In Case We Need It)
Area Code Phone Number

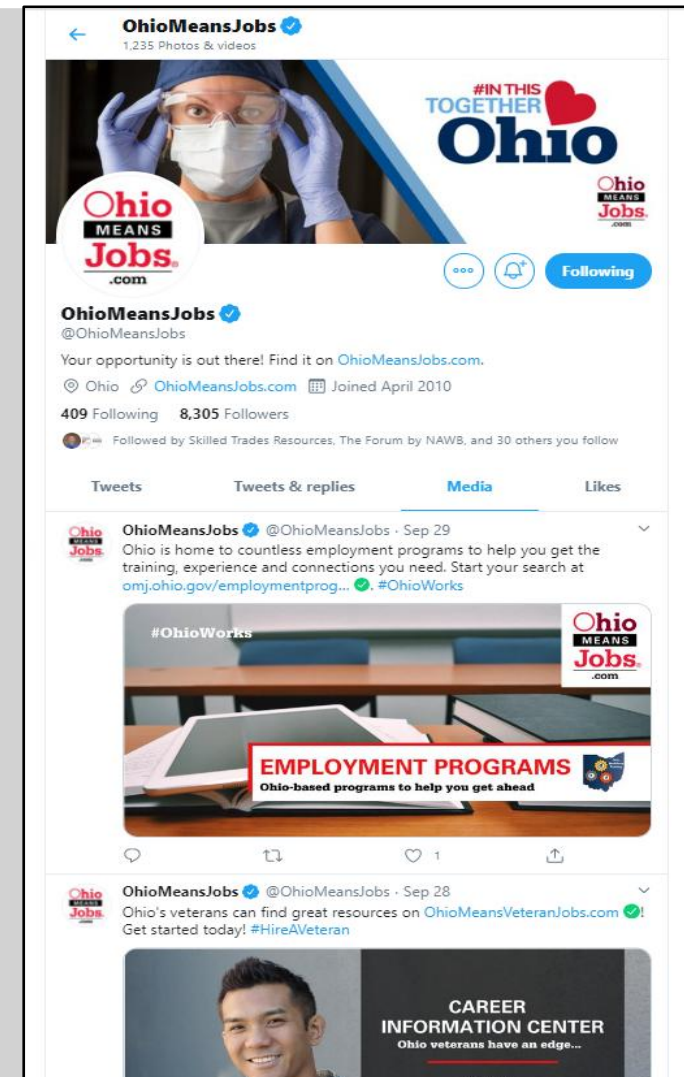
Nearest OhioMeansJobs Center: Butler County (Fairfield)
 Clermont County (Batavia)
 Warren County (Lebanon)

Type of Virtual Assistance: Employment Assistance
 Job / Career Improvement
 Youth Services
 Veteran Services
 Disability Services
 Other

Describe the Assistance Needed:
Limited to 75 Characters

SCHEDULE VIRTUAL MEETING

System Services: Statewide OMJ Awareness Campaign



OMJ System Safety Solutions



Safety Solutions + Procedures:

OMJ One-Stop Centers

PPE (for staff and customers)

- ✓ Masks required while inside the Center (and provided at no-cost)
- ✓ Protective plexiglass encased around reception/front desk, resource room, and other common areas
- ✓ Hand sanitation stations offered in all common areas, hallways, and restrooms

Safety Procedures and Resources

- ✓ Floor markings/signage (e.g. "stand here", etc.)
- ✓ Infrared (contactless) temperature screening of staff
- ✓ Limiting building occupancy to adhere to county /state protocols
- ✓ Re-arrangement and re-spacing of furnishings to adhere to social distancing requirements
- ✓ Enhanced janitorial cleaning and sanitization services, including additional daytime hours
- ✓ Monitoring staff COVID cases/quarantines
- ✓ Monitoring COVID cases reported by customers visiting the OMG (zero reported thus far)
- ✓ County Health Districts conducted visits/walk-throughs of all BCW OMJ Centers and provide recommendations for enhancements



OMJ Center

Sample Signage/Communication

NOTICE

**FACE MASK
REQUIRED**

Ohio's Safe Business Practices for Getting Back to Work

- Require face coverings** for employees and clients/customers at all times.
- Conduct daily health assessments** by employers and employees (self-evaluation) to determine if "fit for duty."
- Maintain good hygiene** at all times – hand washing and social distancing.
- Clean and sanitize** workplaces throughout workday and at the close of business or between shifts.
- Limit capacity** to meet **social distancing** guidelines.
 - Establish maximum capacity at 50% of fire code.
 - And, use appointment setting where possible to limit congestion.

Find industry-specific required criteria at coronavirus.ohio.gov

#IN THIS TOGETHER Ohio
 MIKE DEWINE GOVERNOR OF OHIO
 Ohio Department of Health

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#IN THIS TOGETHER Ohio

If you have the following symptoms please come back and see us another time

#RESPONSIBLE RESTART Ohio

MIKE DEWINE GOVERNOR OF OHIO
 Ohio Department of Health

If you would like to set up a virtual appointment, please call the front desk of your local OhioMeansJobs Center and request one. They can be reached at the following numbers:

OhioMeansJobs Butler County (513) 785-6500
 OhioMeansJobs Clermont County (513) 943-3000
 OhioMeansJobs Warren County (513) 695-1130

Challenges and Solutions

Challenges + Solutions

Challenges

- A specific procedure to address OMJ customer non-compliance of state/local ordinances (e.g. mask requirements)
- Protocol to maintain services and safety if customer volume surges as a result of state/local awareness campaign efforts
- Maintaining the full suite of partner/provider programs and career services, whether onsite or online, Limited onsite
- Solutions to maintain the highest possible level of workforce customer engagement



Solutions

- Develop and implement a consistent procedure for all OMJ Centers
- Implement and monitor County Health Districts' evaluations of OMJ Centers:
 - Additional "Stand Here for Safety" floor and walkway markings throughout OMJ interior and exteriors
 - Removal of all commonly-sourced beverage stations (coffee pots, etc.) replacing (if needed) with single-serve, pod style stations
 - Adding chair spacing, including removal of chairs, in conference rooms to promote optimal social distancing; Add "X" indicators, if helpful
 - Adding a self-temperature check station, with cleaning/sanitizing supplies, for customers to utilize upon entry at OMJs
- ✓ Position **BCWorkforce.com** website as the virtual point of entry for all OMJ Center customers, partners, providers, programs and services
- BCW|Workforce Area Outreach & Engagement strategies
 - Newsletters to job seekers, employers, and partners
 - Communication through Social Media Outlets and local media (PSAs, counties, etc.)
 - Aligning with State's *OhioMeansJobs* marketing campaign
 - Advanced communication and collaboration between customers and OMJ system partners and providers (virtual meetings, etc.)
- ✓ Ongoing evaluation and CQI as required

